INSTRUCTIONS
HOW TO BRING LIFE INTO YOUR CUCKOO CLOCK

All our clocks are lovingly made by hand. Please handle them with care.
INSTRUCTIONS

Please read these instructions carefully before assembly. It is very important to follow them exactly to avoid damaging your cuckoo clock.

Any damages caused by not following the instructions will invalidate the guarantee.

1. When removing the clock from the box, please lift it up by its roof and the bottom platform.

2. Carefully unpack the pendulum and the weights.

Please do not open the small paper bag attached to the bottom of the clock yet!
3. Remove the paper strip at the back.
   It says “PULL OUT” and should slide out easily.

4. Remove the two clamps.
   They are marked with “PULL OUT”.

   If not removed, the clockwork can be damaged.

5. Open the paper bag underneath the clock; it contains the chains.
   Chains are fastened with a wire.
   Please remove the wire.

   Please do not turn the clock upside down, chains might slip off from the wheel.

6. Now hang up the clock on a strong nail or a screw fixed to the wall.
   The clock must be hung in vertical position. If not, the pendulum will stop swinging.
8. Unlatch the door of the cuckoo bird by moving the wire to the side.

If it is not unlatched, the clock can be damaged.

9. Hang the pendulum on to the loop.

10. Hang each of the weights on to the chain hooks.
    Please ensure that the pendulum is swinging freely.

*There are 2 weights for clocks without music, 3 weights for clocks with music.
11. For setting the correct time, turn the silent switch on (refer to page 5). Turn the minute hand (the longer hand) around counter-clockwise (to the left).

Please DO NOT move the hour hand only! Allow the hour hand to advance in pace with the minute hand.

12. To start the clock, turn off the silent switch and gently push the pendulum to one side; the clock will commence ticking.

You will know that the clock is hanging correctly if the “tick, tock, tick, tock” of the pendulum is regular and the cuckoo clock does not stop.

13. The accuracy of the clock can be regulated by the pendulum. Take the pendulum off the loop to regulate the speed.

To make the clock tick slower, move the pendulum-disk on the pendulum downward, to make it faster, push the pendulum-disk upwards (1cm = ± 5min).

Let the clock run for 1-2 days before you regulate the speed again.
Silent Switch (Loop or lever)
All of our clocks have a switch to turn off the cuckoo bird and music.

Rewinding the cuckoo clock
Depending upon the model, the clock must be wound up every 24 hours or every 8 days. This is done by pulling on the chains and thereby raising the weights back to the top.

Please DO NOT pull on the weights! That will break the gears in the clock.

If you have further questions on assembling the cuckoo clock, please contact us by email: info@loetscher.ch
International Warranty

This warranty only applies to cuckoo clocks sold or repaired under warranty. Loetscher cuckoo clocks are guaranteed against any manufacturing defect: any piece which is defective due to a manufacturing defect, confirmed by our clockmakers, will be repaired or replaced free of charge by Loetscher.

In order to benefit from this warranty, please keep the receipt of your purchase. The warranty section on our box must be duly filled out, dated, stamped and signed by Loetscher or an authorized Loetscher retailer. We recommend customers to keep the original box for transportation.

Customers can enjoy an extra year of warranty (4 years) if the cuckoo clock is registered on our website (www.loetscher.ch) within a year of purchase.

Please note that this guarantee does not cover:

1. any problems caused by not following our instructions
2. problems caused by carelessness or rough handling
3. loose or tangled chains
4. clogged bearings due to excessive dust accumulation
5. repairs made by an unauthorized repair shop

If your clock’s warranty has expired or not valid anymore, Loetscher or our authorized repair partner will provide you with a quote of the estimated repair costs.

Please note the following advice when shipping your clock for a repair:

Damages resulting from transportation or improper handling are not covered under the terms of the guarantee.

1. You must send the cuckoo clock well packed and insured to us or our authorized repair partner. Please do not send the pine cone weights.
2. Chains must be properly secured and not tangled or loose.
3. We hold no responsibility for loss or damage during transit.
4. The sender’s name, address and email address must be clearly stated. Also please include a note as to the nature of the problem.

We recommend to service your cuckoo clock every 6 years with us or our authorized repair partners who can be found at:

www.loetscher.ch/support
Register your cuckoo clock at www.loetscher.ch/registration within a year of purchase to get an extra year of warranty.